



FAQs

Your Brighton Beach Hut

How many people does a hut hold?

Each hut is divided in half and each half is accessed by its own set of patio doors. Each side has a fold down table which seats 6 people. You can fold up your table later for a little dance should you wish.

How big are the huts?

The huts are large – 3.3 metres x 2.5 metres. Each booking gets half of that space

Will my hut be heated and lit?

Yes, each hut has its own lights and heater that you can turn on and off as required.

Will there be music?

Yes, each hut will have a speaker

My Booking

When do I have to pay the deposit / pre-book my packages?

All deposits and packages must be paid for at the time of reservation. We regret we cannot reserve any huts without payment.

Will I receive a confirmation of my booking?

Yes, all bookings are confirmed by email automatically at the time of booking. Please check your spam folder. If you still haven't received an email please email us on info@brightonmusichall.co.uk

Can I cancel my reservation?

Yes, up to four weeks in advance and you will receive a full refund. If you cancel less than four weeks before your booking, all deposits and pre-booked packages are non-refundable.

Can I amend the date and time of my reservation?

Yes, up to four weeks in advance, dependent on availability. No changes can be made to pre-booked packages however.

Please note, all bookings can only be amended once and also if bookings that have been amended are subsequently cancelled, deposit amounts will automatically be retained.

How do I cancel or change the date or time of my reservation?

Please email us on info@brightonmusichall.co.uk telling us the date, time and name on your reservation and state cancel or amend. For amendments please state new required date / time. We will email you a confirmation of the cancellation / amendment and refund any amounts due.

We must receive the email within the deadlines set out above in order to activate the amendment / cancellation and all amendments will be subject to availability. We will email you a confirmation of the cancellation / amendment.

What if I don't spend the minimum?

You have a choice of pre-booking and pre-paying food and drink in advance or paying a minimum spend deposit. If you choose to pay a deposit, no refunds will be made if you do not consume the full value of the deposit in food and drink during your stay with us.

Can I pay for food and drink on the day and get my deposit refunded?

Unfortunately not. Our systems do not allow for this.

What happens if Brighton and Hove goes into local lockdown, the venue is closed owing to an outbreak or a curfew is imposed and my booking time cannot be fulfilled?

You will be provided with a full refund.

On The Day

What do I need to bring?

Please bring your printed booking confirmation.

Where do I go when I arrive?

We will have a dedicated meet and greet point to explain all aspects of your stay and to show you your Brighton Beach hut.

What If I turn up late?

We ask that you make every endeavour to arrive on time, however we know life happens and so we will hold your booking for half an hour. If you arrive after this time we cannot guarantee your booking and no refunds will be made on your deposit or pre-ordered packages. Additionally, we cannot add any lost booking time to the end of your booking slot. We will however, if at all possible try to find you a table inside or on our terrace if you wish to stay longer with us.

What if the weather is truly terrible!

Our beach huts are heated, double glazed and very solid. They are totally waterproof, fully heated and super cosy and owing to their structure can operate in very high wind speeds.

Will there be live music?

If the sun shines, yes.